

ABSTRACT OF THE DISCLOSURE

5           A system and method for automated package delivery and pick-up  
include at least one package portal located in a delivery and pick-up station to  
receive and dispense packages from the station. A station controller is coupled to  
an information input system and the package receiving and dispensing portal  
mechanism, and is arranged to associate package and intended recipient  
10 identification information with a received package. The controller is also arranged  
to process identification information, which may include biometric information, to  
authenticate the identity of an intended recipient, and to permit dispensing of the  
package from the at least one portal in response thereto. The station supports  
unattended delivery and pick-up of packages to improve overall efficiency of a  
15 package delivery system as well as user convenience and safety.